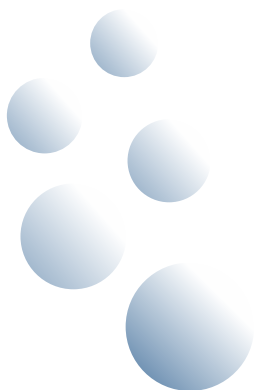


**BICTON PLACE**  
**DENTAL PRACTICE**



*welcome to our practice*



## **WELCOME TO BICTON PLACE DENTAL PRACTICE**

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We are an independent private practice that provides excellent dental care for all the family in a relaxed, friendly setting.

We have a talented team of dentists and hygienists who place a strong emphasis on oral health and preventative care to protect our patients' dental health for a lifetime.

Both our clinical and non-clinical team members participate in continuing professional development courses and we are committed to providing outstanding care at all stages of your patient journey.

We also understand the benefits of cosmetic treatments and are able to offer the following:

- *Invisalign*
- *Smile design*
- *Cosmetic bonding*
- *Teeth whitening*
- *Hygiene services*
- *Wrinkle reduction treatments*

Please ask your dentist at your appointment if you are interested in finding out more.

## YOUR FIRST APPOINTMENT

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On your first visit we would ask you to arrive at the practice 10 minutes early to complete your registration forms including a medical history questionnaire.

Please rest assured that all information you provide is strictly confidential.

Your dentist will listen to any dental concerns you may have and talk through your medical history form with you. Your dentist will then carry out a thorough examination including oral cancer screening and gum health check.

Your dentist will take time to discuss your treatment options with you to make sure you are fully informed and can make appropriate choices under our clinical guidance. We give all our patients a detailed treatment plan with a written estimate of costs.

Many of our patients are members of Denplan, which helps to spread the cost of check ups and routine hygiene visits.

Denplan members receive a discount of 10% on any further dental or hygiene treatment required.

Denplan also offers an optional supplemental insurance for emergency out-of-hours call outs and worldwide accident cover. Your dentist will be able to provide you with more information at your appointment.

## MEET OUR TEAM

**OSKAR MASON** - GDC: 103273  
*Principal Dentist*

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**THOMAS BREW** - GDC: 251922  
*Associate Dentist*

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**DAVID WARD** - GDC: 63007  
*Associate Dentist*

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**KATIE WILLIS** - GDC: 114473  
*Dental Hygienist*

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**JESSICA MATTHEWS** - GDC: 217157  
*Head Dental Nurse*

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**ALISON EASTWOOD** - GDC: 224607  
*Dental Nurse*

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**SANNA HUNT** - GDC: 179603  
*Dental Nurse*

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**LUCY MILLER** - GDC: 300438  
*Dental Nurse*

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**DANA POENARI** - GDC: 286527  
*Dental Nurse*

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**LUCY MAY THOMAS** - GDC: 298369  
*Dental Nurse*

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**JAYNE MOORES**  
*Head Receptionist*

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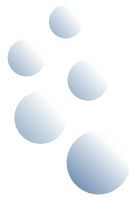
**SARAH ALLWOOD**  
*Receptionist*

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**CAROL DAUBENEY**  
*Receptionist*

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**JULIE MASON**  
*Practice Manager*



## **EMERGENCY APPOINTMENTS**

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We offer an emergency appointment service for our patients to be seen as soon as possible. If your call is after hours, there will be a message on our answering machine with a number for you to contact for advice.

## **CANCELLATIONS**

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If you have to cancel an appointment, we would appreciate at least 48 hours' notice.

We understand that cancellations at short notice may be unavoidable. However, a charge may apply as a result of nonattendance or late cancellation where a patient does not have a reasonable excuse.

## **METHODS OF PAYMENT**

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We accept most major credit/debit cards, contactless payments, cash and cheques.

## **PRACTICE STANDARDS**

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Your wellbeing and satisfaction are very important to us so please let us know if there is anything that you are concerned or unhappy about. We take all comments and complaints very seriously and try to ensure they are dealt with in a sensitive manner and resolved quickly and efficiently for you.

## OPENING TIMES

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Monday	9.00am – 5.30pm
Tuesday	9.00am – 5.30pm
Wednesday	9.00am – 5.30pm
Thursday	9.00am – 5.30pm
Friday	9.00am – 4.30pm

## LOCATION AND ACCESSIBILITY

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13 Bicton Place is located just off Rolle Street, Exmouth, near Holy Trinity Church. There is some parking available on Bicton Place or a short walk away in the town centre. Bus numbers 157 and 57 stop nearby in Rolle Street.

Our reception, waiting area and some surgeries are on ground level for wheelchair and pushchair use. Please let our reception team know if you would prefer a downstairs surgery.

## CONTACT DETAILS

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Bicton Place Dental Practice

13 Bicton Place

Exmouth EX8 2SU

Tel. 01392 272027

Email. [info@bictondental.co.uk](mailto:info@bictondental.co.uk)

Website. [www.bictondental.co.uk](http://www.bictondental.co.uk)

O Mason Dentistry Limited

Registered Office: 1 Colleton Crescent, Exeter EX2 4DG

Registered Number: 12063744

Registered in England and Wales

WLV.22/06