

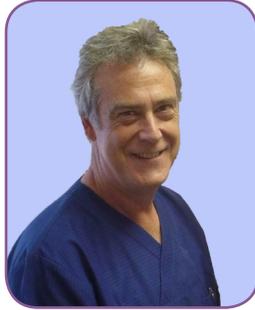
# Bicton Place Newsletter 5

## A PRACTICE UPDATE

### A FOND FAREWELL TO RETIRING DENTIST STEPHEN

Many of you will know Stephen Green and have been saddened by the news that he has decided to retire from dentistry.

Stephen has been a partner here at Bicton Place for thirty years. All of Stephen's patients should have received a personal letter from him but below is a note from Stephen:



*After nearly thirty very happy years at Bicton Place Dental Practice I made the momentous decision that it is time for me to retire!*

*I apologise if I was unable to mention it at our last meeting. I found it very difficult emotionally to share this news in person.*

*I would like to thank you all for the loyalty and support you have shown me over the years. Thank you for your company and friendship. I shall miss you all and our six monthly meetings more than you probably can imagine.*

*I am delighted that my Partner, David Ward will continue to lead the practice forward.*

*Wishing you all good health, happiness and fulfilling futures.*

### And WELCOME to DENTIST JONATHAN!

After a careful recruitment process we were delighted that our preferred candidate, Jonathan Davies, accepted the position to replace Stephen and take on his list of loyal patients.



Trained at Bristol University and Kings College Dental Hospital, Jonathan has gained valuable experience working in various practices through the South West. He comes to us from his most

recent position in a dental practice in Taunton. Jonathan is pleased to be returning to his home town of Exmouth and to be nearer his parents who live in the area.

Stephen said "Choosing someone with the right experience, that we believe will fit well with our close team as well as someone whom my patients will like and respect was hugely important to me and David. It comforts me to know that I am leaving my patients in such good and capable hands. I hope and am sure you will welcome Jonathan as we have."

Jonathan added "I was impressed with Bicton Place's reputation, their ethos and their genuine commitment to providing excellent but good value private dental care.

*I am really enjoying meeting my new patients and I hope they will soon learn that they are able to trust me to continue the care that Stephen has been carrying out so well for so many years."*

# Bicton Place Dental Surgery



The 2017 team at Bicton Place - left to right: Nicky Ward, Bev Garratt, Jess Matthews, Stacey Johncock, Paige Suckley and Jayne Moores, with Jonathan Davies and David Ward

## OUR EXPANDING TEAM

### WELCOME also to...

#### Paige Suckley - our new Trainee Dental Nurse

Paige is currently studying for her Dental Nurse qualifications on Mondays at Exeter College and training and gaining valuable experience with us for the rest of the week. Paige, with her bright personality and enthusiasm to learn has fitted quickly in to the team. We hope very much she will stay with us once qualified.

#### Jessica Matthews - Dental Nurse

Jess is a qualified Dental Nurse with over six years' experience. She now works with us here at Bicton on Mondays and Thursdays, supporting both dentists and the full time team. It's great to have her on board.

#### Nicola Ward - our new Practice Manager

Nicky, David's wife, joins us, part-time, as our Practice Manager. Nicky has worked with the team for many years now but joins us on a more formal capacity. She has years of experience working in Marketing positions most recently running her own marketing consultancy. She will be taking on much of the administrative, quality and staffing responsibilities of this busy practice.

## THE VALUE OF A GOOD HYGIENIST

Dental hygienists are specially trained to work as part of the dental team. They play an important part in dental health care and are mainly concerned with preventive dental health and treating gum disease and showing you correct techniques for helping to keep your teeth and gums healthy.

Regular professional cleaning to remove plaque and tartar, combined with looking after your teeth and gums properly at home, will help keep your mouth healthy. A clean and healthy mouth will improve your appearance, help you to keep your teeth and give you fresh breath.

A hygienist has been specially trained to carry out scaling and polishing and can spend longer with you. They are also expert at teaching you how to look after your teeth and gums. Often the hygienist will spend a number of appointments with a patient getting the gums healthy which will provide strong foundations should any restorative work need to be carried out by the Dentist.

We are fortunate that we've had a superb hygienist, Biddy Drummy working with us for many years. Biddy is now retiring to become a florist and we wish her every happiness in her new career.

We are absolutely delighted that local Hygienist Angela Webster has chosen to join us at Bicton Place. Angela qualified as a Dental Hygienist in 1985 and has 31 years experience in this field. She said "I am thrilled to have been asked to join the team at Bicton Place Dental Surgery and look forward to meeting everyone from January."



Angela will be working with us every Wednesday from the start of the year.

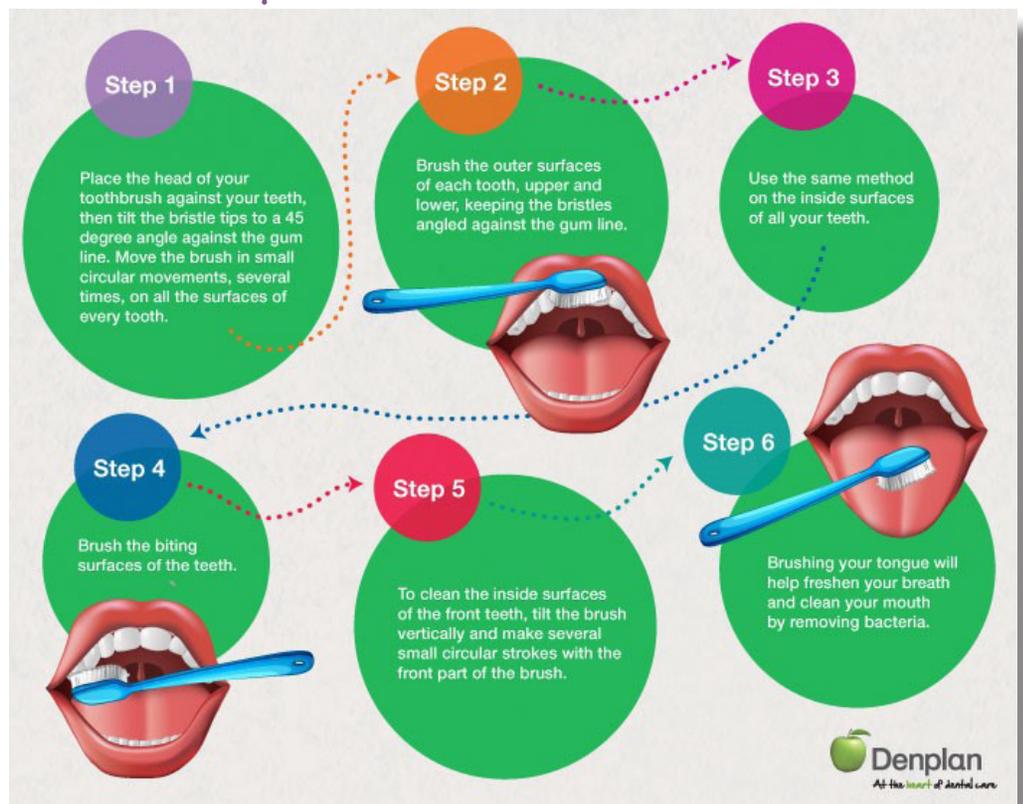
## ANOTHER INSPECTION EXCELLED!

We are delighted that once again David Ward and the team have been awarded Denplan Excel Accreditation (the only accreditation recognised by The Patients Association).

We will keep striving to ensure we offer excellent clinical care as well as look after our staff and practice environment.



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**Denplan membership** is an effective way to help you budget for your dental care over the year. The fixed monthly sum lets you budget for the essential routine maintenance of your oral healthcare, but also includes cover for eligible dental injuries and emergencies detailed in the supplementary insurance plus a discount on all other treatment at Bicton Place. Please do ask one of our staff for more details of the costs and benefits of Denplan membership.



Denplan

Member of the Global Group

### Contact Us

Bicton Place Dental Surgery  
13 Bicton Place  
Exmouth, Devon, EX8 2SU  
Tel: 01395 272027  
Fax: 01395 275248  
info@bictondental.co.uk  
www.bictondental.co.uk



### Opening Hours

Mon 9.00am-1pm & 2pm-5.30pm  
Tue 8.00am-1pm & 2pm-5.30pm  
Wed 9.00am-1pm & 2pm-5.30pm  
Thu 8.00am-1pm & 2pm-5.30pm  
Fri 9.00am-1pm & 2pm-4.30pm